

## TITLE SHEET

KANSAS TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by AccessLine Communications Corporation (“AccessLine”), with principal offices at 11201 SE 8<sup>th</sup> Street, Suite 200, Bellevue, Washington 98004. This tariff applies for services furnished within the State of Kansas. This tariff is one file with the Kansas State Corporation Commission, and copies may be inspected, during normal business hours, at the company’s principal place of business or at the Kansas State Corporation Commission at 1500 SW Arrowhead Road, Topeka, Kansas 66604-4027.

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**CONCURRING, CONNECTING OR  
OTHER PARTICIPATING CARRIERS**

1. Concurring Carriers – None
2. Connecting Carriers – None
3. Other Participating Carriers - None

**CHECK SHEET**

The Sheets of this Tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>
1	.....Original
2	.....Original
3	.....First
4	.....first
5	.....Original
6	.....Original
7	.....First
8	.....Original
9	.....Original
10	.....Original
11	.....Original
12	.....Original
13	.....Original
14	.....Original
15	.....First
16	.....First
17	.....Second
18	.....Original
19	.....Original
19.1	.....Original
20	.....Original
21	.....Original
22	.....Original
23	.....Second
23.1	.....Original
23.2	.....Original
23.3	.....Original
24	.....first
24.1	.....Original
25	.....first
25.1	.....Original
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**TARIFF FORMAT**

- A. **Sheet Numbering:** Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be 11.1.
- B. **Sheet Revision Numbers:** Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on filed with the Commission. For example, 4<sup>th</sup> Revised Sheet 13 cancels 3<sup>rd</sup> Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
- C. **Paragraph Numbering Sequence:** There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1
  - 2.1.1
  - 2.1.1.A
  - 2.1.1.A.1
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i)
  - 2.1.1.A.1.(a).I.(i).(1)
- D. **Check Sheets:** When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.
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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (C) - to signify changed regulation
  - (D) - to signify a deletion
  - (I) - to signify a rate increase
  - (L) - to signify material relocated in the tariff
  - (N) - to signify new rate or regulation
  - (R) – to signify a rate reduction
  - (T) - to signify a change in text, but no change in rate or regulation
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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**T** AccessLine – An arrangement from a local exchange telephone company or other common carrier, using dedicated access, which connects a Customer’s location to the Company’s location or switching center.

Authorization Code – A numerical code, one or more which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Commission – Used throughout this tariff to mean the Kansas State Corporation Commission.

**T** Customer – The person, firm, corporation or other legal entity which orders the services of the Company is responsible for the payment of charges and for compliance with the Company’s tariff regulations.

Company or AccessLine – Used throughout this tariff to mean AccessLine Communications Corporation, a/an Delaware Corporation.

Dedicated Access – The Customer gains entry to the Company’s services by a direct path from the customer’s location to the Company’s point of presence.

**D** Holiday – New Year’s Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Holidays shall be billed at the evening rate from 8 a.m. to 11 p.m. After 11 p.m., the lower night rate shall go into effect.

**D** Resp. Org – Responsible Organization or entity identified by a Toll-Free service Customer than manages and administers records in the toll free number database and management system.

**D** Telecom Unit – A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Kansas.

Telecommunications – The transmission, between or among points specified by the user, of information of the user’s choosing, without change in the form or content of the information as sent and received.

Underlying Carrier – The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

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**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of the Company**

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Kansas. Services are furnished subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers services to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Except for prepaid calling card users, Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The service application shall not in itself obligate the Company to provide services or to continue to provide service if a later check of the applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

- 2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
  - 2.1.2 The rate and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
  - 2.1.3 The Company reserves the right to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; or when the use of services becomes or is in violation of the law or the provisions of this tariff. The Company will not provide additional service nor connect new Customers to any system which would compound a shortage condition until the problem has been identified and relief implemented.
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**2.2 Use of Services**

- 2.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company's services are available for use twenty-four hours per day, seven days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 The Company's services may be denied for nonpayment of charges or for other violations of this tariff.
- 2.2.7 Customers shall not use the service provided under this tariff for any known unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

**2.3 Liability of the Company**

- 2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control, unless due to the Company's negligence or willful act.
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**SECTION 2 - RULES AND REGULATIONS, CONT'D****2.3 Liability of the Company, cont'd**

- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall be attached to the Company.
- 2.3.5 Reserved for Future Use.
- 2.3.6 The Company shall not be liable for any loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service, unless such liability is the result of any negligent or intentional act or omission by the Company.

**2.4 Responsibilities of the Customer**

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
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**SECTION 2 - RULES AND REGULATIONS, CONT'D****2.4 Responsibilities of the Customer cont'd**

- 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.
- 2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or other, by improper use of the services, or by use of equipment provided by Customer or others.
- 2.4.8 The Customer must pay for the loss through theft of any Company equipment installed at Customer's premises.
- 2.4.9 Reserved for Future Use
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**SECTION 2 - RULES AND REGULATIONS, CONT'D****2.4 Responsibilities of the Customer cont'd**

2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

**2.5 Cancellation or Interruption of Services**

2.5.1 Without incurring liability, the Company may disconnect service to a Customer or may withhold the provision of ordered or contracted services:

2.5.1.A For nonpayment of any sum due the Company for more than thirty (30) days after issuance of the bill for the amount due, upon seven (7) days' written notice to the Customer,

2.5.1.B Immediately for violation of any of the provisions of this tariff,

2.5.1.C Immediately for violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company's services, or

2.5.1.D Immediately by reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.

2.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.

2.5.3 Services may be discontinued by the Company without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D****2.5 Cancellation or Interruption of Services cont'd**

2.5.4 The Customer may terminate service upon reasonable notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer or its agent notifies its local exchange carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

**2.6 Credit Allowance**

2.6.1 Credit may be given for disputed calls, on a per call basis.

2.6.2 Credit shall not be issued for unavailability of long distance services.

**2.7 Restoration of Service**

The use and restoration of service shall be in accordance with the priority system specified in part 62, Subpart D of the Rules and Regulations of the Federal Communications Commission.

**2.8 Deposit**

The Company does not require deposits.

**2.9 Reserved for Future Use****2.10 Payment and Billing**

2.10.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt.

2.10.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, subscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, subscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D****2.10 Payment and Billing cont'd**

2.10.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing or verbal notice within a reasonable amount of time after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received.

**2.11 Collection Costs**

In the event the Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non-regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceedings, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

**2.12 Taxes**

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.

**2.13 Late Charge**

A fee of 2.0% or the amount otherwise authorized by law, whichever is lower, will be charged on any monthly invoice due for more than 30 days. The fee will not be assessed on an amount previously assessed a late fee.

**2.14 Returned Check Charge**

A fee will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D**

**2.15 Reconnection Charge**

A reconnection fee of \$25 per occurrence will be charged when service is reestablished for Customers which have been disconnected due to non-payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

**SECTION 3 – DESCRIPTION OF SERVICE**

**3.1 Computation of Charges**

3.1.1 The total charge for each completed call may be variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. Fractions of billing increment are rounded up to a full billing increment on a per call basis. Fractions of a cent per minute are rounded up to a full cent on a per call basis.

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3.1.2 [Reserved for future use]

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3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.

**SECTION 3 – DESCRIPTION OF SERVICE**

**3.2 Customer Complaints and/or Billing Disputes**

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

11201 SE 8<sup>th</sup> Street, Suite 200  
Bellevue, Washington 98004  
(877)-357-0750

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Disputes may also be referred to the Kansas Corporation Commission at 1500 SW Arrowhead Rd., Topeka, KS 66604 or by calling (800) 662-0027.

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers’ bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

**3.3 Level of Service**

A Customer can expect end to end network availability of not less than 99% at all times for all services.

**3.4 Billing Entity Conditions**

When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company’s name and toll-free telephone number will appear on the Customer’s bill.

**3.5 Service Offerings**

**3.5.1 Outbound Call Origination and Inbound Call Termination Usage**

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate interstate, intrastate and International calls. The service permits inbound calling via local, 800, or other toll-free prefix number rings into any of AccessLine’s service offering.

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**SECTION 3 – DESCRIPTION OF SERVICE**

**3.5 Service Offerings cont'd**

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3.5.2 [Reserved for future use]

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**SECTION 3 – DESCRIPTION OF SERVICE**

**3.5 Service Offerings cont'd**

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Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

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The Company will block all calls beginning with the NPA “900” and NXX “976” calls, therefore such calls cannot be completed.

### 3.5.3 Directory Assistance

Access to long distance directory assistance is obtained by dialing 1 + (area code) + 555-1212 for all listings. A charge will be applicable for each number requested, whether or not the number is listed or published.

### 3.5.4 Reserved for Future Use

### 3.5.5 Emergency Call Handling Procedures

Emergency “911” calls are not routed to Company, but are completed through the local network at no charge.

## **SECTION 3 – DESCRIPTION OF SERVICE**

### **3.5 Service Offerings cont’d**

#### 3.5.6 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

#### 3.5.7 SmartConference – Conference Calling

SmartConference offers Reserved Conferencing that is configured by the user for up to 100 callers via an easy-to-use web screen. Other features:

##### Call in Number

Toll Free Access

##### Conference Scheduling

Start Date-The ability to set the date, up to 1 year in advance, on which the conference will take place.

Start Time-The ability to set the time the conference call will begin.

Duration-The ability to set how long the conference will last.

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### Scheduled Conference Size

Maximum Size-One Hundred (100) Callers.

Speaking Participants-The maximum number of speaking participants is 25. The other 75 can list to the Conference Call.

### Early Arrival

Green Room w/Hold Music-A feature, which allows guests who call in early to wait and listen to hold music until the host joins.

Green Room w/Open Conferencing-A feature, which allows guests who call in early to talk with each other until the host joins.

## **SECTION 3 – DESCRIPTION OF SERVICE**

### **3.5 Service Offerings cont'd**

#### Host/Guest Codes

Multiple Host/Guest Codes-The ability to create different combinations of host and guest codes for multiple conference calls.

#### Host Controls

Continue Until Scheduled End-The ability, once the host disconnects, to continue the conference call until it is scheduled to end.

Continue for 5 Minutes-The ability to allow the conference call to continue for 5 minutes after the host disconnects.

Return Guest to Green Room-The ability, once the host disconnects, to automatically return the guests to the green room until the host reconnects.

End Conference Call-The ability to end the conference call when the host disconnects.

#### Conference ID

Conference ID-The ability to specifically create a name for a reserved or reoccurring conference via the web.

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**SECTION 3 – DESCRIPTION OF SERVICE**

**3.5 Service Offerings cont'd**

Conference Recording

Conference Recording-The ability to specifically record the entirety of the conference, store and listen via the web.

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### 3.5.8 SmartNumber

AccessLine's SmartNumber provides find me/follow me service allowing subscribers the convenience of one number to be reached on their/your cell phone, desk phone, home phone, or any phone of their choice. The phone you have your follow me forward to can be changed at any time. Call screening lets you select which calls you accept, and which you choose to go to our full-featured voicemail. SmartNumber provides the following enhanced services:

#### Personal Number

Local or Toll Free-One number to reach the user anywhere with a call, message, or fax. SmartNumber only for the "call anywhere" feature.

## **SECTION 3 – DESCRIPTION OF SERVICE**

### **3.5 Service Offerings cont'd**

#### Call Screening Intelligent Routing

If the phone is busy, SmartNumber may send the caller to voicemail and unanswered calls to an assistant, or to the user's portable phone or pager.

#### Fax Store & Forward

AccessLine SmartNumber accepts faxes and stores them.

#### AccessLine Connection

AccessLine SmartNumber sends a message to any pager telling the user a call is holding. Go to any touch-tone phone, dial the AccessLine SmartNumber, and connect with the caller.

#### Weekly Schedule

Based on the time of day and day of the week, AccessLine will automatically send calls to a specified location for a predetermined length of time. At any time the user may turn off or override the schedule.

#### Message Center

AccessLine SmartNumber and SmartMessage takes voicemail messages,

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which the user can then listen to from any phone or via the Internet.

#### Instant-Call-Back

Allows the user to instantly call back a caller who left a message. SmartNumber electronically attaches the caller's number to the message and will even recite the number back to the user.

#### Rebound

Sends the user back to voicemail to listen to the next message after the user has used instant call back.

### **SECTION 3 – DESCRIPTION OF SERVICE**

#### **3.5 Service Offerings cont'd**

##### Pager Notification Virtual Calling Card

Once in SmartNumber or SmartMessage, simply touch 9 to make long distance calls.

##### 3.5.9 SmartMessage-Voice Messaging Service

AccessLine's SmartMessage provides users with a full feature unified messaging service. SmartMessage received and stores voicemail and fax messages and allows users to access those messages from any touch-tone phone or web-enabled computer. SmartMessage provide the enhanced services listed above for SmartNumber.

##### 3.5.10 Smart800-Switched Toll Free

Smart800 provides users with a toll free number, which may be directed to the DID number of their choice.

PIN Access-The ability, from any touch-tone phone, to access the user menu by entering a PIN.

##### Destination Routing

Weekly Schedule-The ability to set automatic routing of incoming calls

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### 3.5 Service Offerings cont'd

based on time of day or day of week.

Remote Call Forwarding-The ability to override the existing routing schedule and forward calls “on-the-fly” from any touch-tone phone.

#### Personal Features

Change PIN-The ability, from any touch-tone phone, to change the personal identification number.

Weekly Schedule-The ability, from any touch-tone phone, to turn on or off the weekly schedule.

#### 3.5.11 SmartOffice-Auto Attendant

SmartOffice will greet callers to the small business with a Call Attendant that gives the caller up to 10 options for call routing. The caller will choose the appropriate option, and SmartOffice will attempt to deliver the call. If the line is busy or unanswered, SmartOffice will either send the caller to voicemail or to another location. SmartOffice’s built in schedule will allow an after-hours message to automatically play at a predetermined time everyday and on weekends.

An incoming fax to the SmartOffice will be stored for later delivery or automatically sent to a specific fax machine.

#### Message Center

The AccessLine SmartOffice takes voicemail messages for the user, which the user can then listen to from any phone.

#### Instant-Call-Back

Allows the user to instantly call back a caller who left a message. SmartOffice electronically attaches the caller’s number to the message and will even recite the number back to the user.

#### Rebound

### **SECTION 3 – DESCRIPTION OF SERVICE (cont'd)**

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Sends the user back to voicemail to listen to the next message after the user has used instant call back.

Pager Notification Call Transfer

Receive or place a call through AccessLine and then transfer the call to any other phone or person. Stay on the call for a three-way call or drop off. Transfer a call from office phone to cell phone or any phone.

Virtual Calling Card

Once in the Call Manger, simply touch 9 to make long distance calls.

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*Material previously located on this page now appears on Page 23.3*

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**SECTION 3 – DESCRIPTION OF SERVICE (cont'd)**

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**3.5 Service Offerings cont'd**

## 3.5.12 VOIP Services

AccessLine's VOIP services provides both inbound and outbound call termination from the customers provided PBX, SIP gateway and managed circuited to AccessLine's Hosted facility.

## Dial Tone

Allows customer to support both internal business defined dial plans or north American number plan formats.

## Hosted PBX Features

Includes essential business phone features to communicate effectively between associates includeing call park and pickup, mwi auto answer, page, intercom and call forwarding

## Gateway Integration

AccessLine VOIP service can be delivered over either managed circuits or the public internet to a variety of pre-tested SIP enabled PBX's and SIP gateways.

## 3.5.13 Add-On Number Service

AccessLine's Add-On number service provides both inbound and outbound call termination from the customers provided PBX over AccessLine provided VOIP gateway and managed circuited to AccessLine's Hosted facility.

## 3.5.14 SmartFax

AccessLine's SmartFax service allows you to receive faxes via local, toll free or from your PC via the internet.

## Storage

Secure storage of received faxes on-line for viewing and retrieval at a later time,

## Notification

N

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**SECTION 3 – DESCRIPTION OF SERVICE (cont'd)**

N

Upon receiving a new fax, you are immediately notified via email, pager, or text messaging to your cell phone that you have a new fax.

3.5.15 International Inbound Toll-Free (ITFS) Service

The service permits inbound calling via international toll-free number to any of AccessLine's service offering.

3.5.15 International Inbound Local (IILS) Service

The service permits inbound calling via international local number to any of AccessLine's service offering.

N

**SECTION 4 - RATES**

4.1 [Reserved for future use]

D

D  
D  
D

4.2 [Reserved for future use]

D  
D

4.3 **Directory Assistance**

\$0.95

4.4 **Returned Check Charge**

\$30.00

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**SECTION 4 – RATES CONT'D**

I,N

**4.5 SmartNumber**

This service is provided under product line names of Smart Services, Individual Services, and Biz Services. Service names and pricing vary by product line, sales channel, and offer bundle. These services are charged on a per number basis. Usage fees, ancillary services, and surcharges that may apply to each are shown in separate sections.

Service names are: SmartNumber, Follow-Me, MobileManager, Virtual Number, FM, Customer Connect, Ready Connect, Teleworker, Home Office Phone Service,

**Monthly Recurring Charges**

Description	Min Rate	Max Rate	Rating
Follow-Me number monthly plan charge	\$0	\$50.00	per number

**Non- Recurring Charges**

Description	Min Rate	Max Rate	Rating
Follow-Me number activation charge	\$0	\$44.95	per number

**4.6 Smart800**

This service is provided under product line names of Smart Services, Individual Services, and Biz Services. Service names and pricing vary by product line, sales channel, and offer bundle. These services are charged on a per number basis. Usage fees, ancillary services, and surcharges that may apply to each are shown in separate sections.

Service names are: Smart800, Toll Free, 800

**Monthly Recurring Charges**

Description	Min Rate	Max Rate	Rating
Toll-free monthly plan charge	\$0	\$359.99	per number

**Non- Recurring Charges**

Description	Min Rate	Max Rate	Rating
Toll-free activation	\$0	\$25.00	per number

**4.7 SmartConference**

This service is provided under product line names of Smart Services, Individual Services, and Biz Services. Service names and pricing vary by product line, sales channel, and offer bundle.

I,N

I,N

These services are charged on a per number basis. Usage fees, ancillary services, and surcharges that may apply to each are shown in separate sections.

Service names are: SmartConference, Conference, Conferencing, Conf

Monthly Recurring Charges

Description	Min Rate	Max Rate	Rating
Conference monthly plan charge	\$0	\$391.00	per number

Non- Recurring Charges

I,N

Description	Min Rate	Max Rate	Rating
Conference activation charge	\$0	\$100.00	per number

**SECTION 4 – RATES CONT'D**

I,N

**4.8 SmartOffice**

This service is provided under product line names of Smart Services, Individual Services, and Biz Services. Service names and pricing vary by product line, sales channel, and offer bundle. These services are charged on a per number basis. Usage fees, ancillary services, and surcharges that may apply to each are shown in separate sections.

Service names are: SmartOffice, Auto Attendant, AA, WirelessOffice, SmartTeam, CallManager, FrontOffice

Features that may be added are: Custom Hold Music, Bulletin, Extension Mailbox, Hunt-Group, Menu

**Monthly Recurring Charges**

Description	Min Rate	Max Rate	Rating
Auto Attendant monthly plan charge	\$0	\$210.00	per number
Auto Attendant Bulletin monthly charge	\$0	\$5.00	per block of 5 features
Auto Attendant Extension monthly charge	\$0	\$5.00	per block of 5 features
Auto Attendant Hunt-Group monthly charge	\$0	\$5.00	per block of 5 features
Auto Attendant Menu monthly charge	\$0	\$5.00	per block of 5 features

**Non- Recurring Charges**

Description	Min Rate	Max Rate	Rating
Activation charge	\$0	\$100.00	per number
Custom Hold Music Implementation Fee	\$0	\$9.95	per feature
Auto Attendant Bulletin setup charge	\$0	\$15.00	per block of 5 features
Auto Attendant Extension setup charge	\$0	\$15.00	per block of 5 features
Auto Attendant Hunt-Group setup charge	\$0	\$15.00	per block of 5 features
Auto Attendant Menu setup charge	\$0	\$15.00	per block of 5 features

I,N

D

**4.9 [Reserved for future use]**

**4.10 [Reserved for future use]**

D

**SECTION 4 – RATES CONT'D**

N

**4.11 VOIP Services**

These services and hardware are provided under product line names of Digital Phone Services (DPS), SIP Trunking, SmartVoice, SmartVoice Express, SmartVoice Managed, SV Plus, Home Office Phone Service (HOPS), and Digital Phone Service (DPS)

Service and product names and pricing vary by product line, sales channel, and offer bundle. Names are: Line, Port, Analog Line, Analog Port, Analog, Digital Phone Service, DPS Lines, Single Line, Shared Line, Standalone Line, Homeworker, Digital Line, Digital, Digital 2T, Digital Port, SIP Trunk, SIP, ADI, SIP Service

Individual Services may also be purchased along with VoIP Services. See Rates for Individual Services separately below.

Usage fees, ancillary services, and surcharges that may apply are shown in separate sections.

**Monthly Recurring Charges**

Customers may select services, features and hardware relevant to their needs from below. Some hardware may be purchased over 12 monthly installments or as a one-time; customers may also choose to convert from monthly installments to paying out remaining balance in a one-time charge.

Description	Min Rate	Max Rate	Rating
<b>Lines, Numbers &amp; Services</b>			
Basic phone number monthly charge	\$0	\$ 18.95	per number
Caller-ID monthly charge	\$0	\$ 3.99	per line
Central Office line charge	\$0	\$ 69.98	per line
Data circuit monthly charge	\$0	\$ 199.00	per circuit
E911 monthly charge	\$0	\$ 2.00	per number
Modem Bandwidth monthly charge	\$0	\$ 20.00	per circuit
Monthly line/plan charge	\$0	\$ 69.98	per line
Network Access Surcharge	\$0	\$ 19.95	per circuit
Number Block Management Fee	\$0	\$ 4.95	per # block
Shared-Line upgrade monthly fee	\$0	\$ 4.99	per line
Shared Voice line charge	\$0	\$ 69.98	per line
Single Fax line charge	\$0	\$ 69.98	per line
Single Voice line charge	\$0	\$ 69.98	per line
Station Line monthly charge	\$0	\$ 4.99	per line
T1 interconnection monthly charge	\$0	\$ 600.00	per T1
<b>Hardware</b>			
Gateway monthly plan charge	\$0	NA	
Phone system/PBX Base monthly charge	\$0	\$ 94.98	per HW item
Desk phone charge	\$0	\$ 52.50	per HW item
Cordless phone charge	\$0	\$ 12.00	per HW item

N

**SECTION 4 – RATES CONT'D**

N

**Non- Recurring Charges**

Non-recurring or activation charges apply to selected services, features and/or hardware as follows:

Description	Min Rate	Max Rate	Rating
<b>Lines, Numbers &amp; Services</b>			
Basic phone number monthly charge	\$0	\$ 18.95	per number
Caller-ID monthly charge	\$0	\$ 3.99	per line
Central Office line charge	\$0	\$ 69.98	per line
Data circuit monthly charge	\$0	\$ 199.00	per circuit
E911 monthly charge	\$0	\$ 2.00	per number
Modem Bandwidth monthly charge	\$0	\$ 20.00	per circuit
Monthly line/plan charge	\$0	\$ 69.98	per line
Network Access Surcharge	\$0	\$ 19.95	per circuit
Number Block Management Fee	\$0	\$ 4.95	per # block
Shared-Line upgrade monthly fee	\$0	\$ 4.99	per line
Shared Voice line charge	\$0	\$ 69.98	per line
Single Fax line charge	\$0	\$ 69.98	per line
Single Voice line charge	\$0	\$ 69.98	per line
Station Line monthly charge	\$0	\$ 4.99	per line
T1 interconnection monthly charge	\$0	\$ 600.00	per T1
<b>Hardware</b>			
Phone system/PBX Base monthly charge	\$0	\$ 94.98	per HW item
Desk phone charge	\$0	\$ 52.50	per HW item
Cordless phone charge	\$0	\$ 12.00	per HW item

**4.12 Add-On Number**

This service is provided under product line names of Smart Services, Individual Services, and Biz Services. Service names and pricing vary by product line, sales channel, and offer bundle. These services are charged on a per number basis. Usage fees, ancillary services, and surcharges that may apply to each are shown in separate sections.

Service names are: Add-on number, Virtual number, Foreign Exchange number, Remote Market number, VoIP Volume Toll Free, SIP Toll Free number, Home Office Phone Service, HOPS, Transfer number, Virtual TF

**Monthly Recurring Charges**

Description	Min Rate	Max Rate	Rating
Add-on Number monthly plan charge	\$0	\$44.98	per number

N

**Non- Recurring Charges**



**SECTION 4 – RATES CONT'D**

N

Description	Min Rate	Max Rate	Rating
Add-on Number activation charge	\$0	\$44.95	per number

**4.13 SmartFax**

This service is provided under product line names of Smart Services, Individual Services, and Biz Services. Service names and pricing vary by product line, sales channel, and offer bundle. These services are charged on a per number basis. Usage fees, ancillary services, and surcharges that may apply to each are shown in separate sections.

Service names are: SmartFax, Fax, Fax Pro, WebFax

**Monthly Recurring Charges**

Description	Min Rate	Max Rate	Rating
Fax monthly plan charge	\$0	\$49.95	per number

**Non- Recurring Charges**

Description	Min Rate	Max Rate	Rating
Fax activation charge	\$0	\$15.00	per number

**4.14 SmartMessage-Voice Messaging**

This service is provided under product line names of Smart Services, Individual Services, and Biz Services. Service names and pricing vary by product line, sales channel, and offer bundle. These services are charged on a per number basis. Usage fees, ancillary services, and surcharges that may apply to each are shown in separate sections.

Service names are: SmartMessage, Messaging, Voicemail Box, Mobile Messenger, Unified Messaging, Message Center

**Monthly Recurring Charges**

Description	Min Rate	Max Rate	Rating
Message monthly plan charge	\$0	\$10.95	per number
Voicemail monthly plan charge	\$0	\$4.10	per number

**Non- Recurring Charges**

Description	Min Rate	Max Rate	Rating
Message activation charge	\$0	\$25.00	per number
Voicemail activation charge	\$0	\$15.00	per number

N

**SECTION 4 – RATES CONT'D**

N

**4.15 Outbound Call Origination and Inbound Call Termination Usage**

The usage fees below apply to all of the above services.

Description	Min Rate	Max Rate	Rating
<b>Inbound Local/TF</b>			
US48 Domestic Inbound	\$0	\$0.100	per min
AK/HI/PR/VI Inbound	\$0	\$0.800	per min
Canada Inbound	\$0	\$0.800	per min
<b>Outbound</b>			
Us Domestic Local Calling	\$0	\$0.075	per min
Us Domestic Local Metered	\$0	\$0.075	per min
Us Domestic Long Distance US48	\$0	\$0.075	per min
US Domestic Long Distance AK/HI	\$0	\$0.140	per min
<b>Special Features</b>			
Conferencing Surcharge	\$0	\$0.279	per min
Directory Assistance	\$0	\$1.250	per call
Recorded Conference Playback	\$0	\$0.053	per min
PayPhone charge	\$0	\$0.650	per call

Outbound International usage is charged per minute in one minute increments as follows:

Country	Rate \$/min	Country	Rate \$/min	Country	Rate \$/min
Afghanistan	0.3350	Hungary-Mobile	0.2861	San-Marino	0.2788
Albania	0.1745	Iceland	0.0372	San-Marino-Mobile	0.0884
Albania-Mobile	0.2856	Iceland-Mobile	0.2724	Sao-Tome-And-Principe	1.6692
Algeria	0.1313	India	0.2508	Saudi-Arabia	0.1943
Algeria-Mobile	0.5144	India-Mobile	0.0895	Saudi-Arabia-Mobile	0.2424
American-Samoa	0.1467	Indonesia	0.0688	Senegal	0.5964
Andorra	0.0561	Indonesia-Mobile	0.1047	Senegal-Mobile	0.5659
Andorra-Mobile	0.2976	Inmarsat-Atlantic-East	7.5082	Seychelles	0.4475
Angola	0.1971	Inmarsat-Atlantic-West	10.6591	Seychelles-Mobile	0.4566
Angola-Mobile	0.1826	Inmarsat-Indian	11.6326	Sierra-Leone	0.5537
Anguilla	0.1582	Inmarsat-Pacific	10.4618	Sierra-Leone-Mobile	0.7964
Anguilla-Mobile	0.3071	Inmarsat-Spac	8.4045	Singapore	0.0148
Antigua-Barbuda	0.2174	International-Freephone	0.1602	Singapore-Mobile	0.0155
Antigua-Barbuda-Mobile	0.2680	International-Networks	1.0948	Slovak-Republic	0.0835
Argentina	0.0184	International-Premium-Rate-Number	0.1602	Slovak-Republic-Mobile	0.3496
Argentina-Mobile	0.2214	International-Shared-Cost-Number	0.0157	Slovenia	0.0507
Armenia	0.1641	Intl-Premium-Rate-Number	0.1602	Slovenia-Mobile	0.3426
Armenia-Mobile	0.5484	Iran	0.2169	Solomon-Islands	1.5824
Aruba	0.2884	Iran-Mobile	0.3040	Solomon-Islands-Mobile	2.2684
Ascension	3.1243	Iraq	0.2020	Somali	1.3064
Australia	0.0284	Ireland	0.0601	South-Africa	0.2027
Australia-Mobile	0.1488	Ireland-Mobile	1.5551	South-Africa-Mobile	0.3656
Australian-External-Territories	3.6707	Israel	0.1028	South-Korea	0.0374

N

**SECTION 4 – RATES CONT'D**

Country	Rate \$/min	Country	Rate \$/min	Country	Rate \$/min
Austria	0.0358	Israel-Mobile	0.2499	South-Korea-Mobile	0.0564
Austria-Mobile	3.0341	Italy	0.0184	Spain	0.0529
Azerbaijani-Republic	0.3230	Italy-Mobile	0.1276	Spain-Mobile	0.1740
Azerbaijani-Republic-Mobile	0.5044	Ivory-Coast	0.3795	Sri-Lanka	0.1374
Bahamas	0.1880	Ivory-Coast-Mobile	0.4588	Sri-Lanka-Mobile	0.1564
Bahrain	0.2982	Jamaica	0.1227	St-Kitts-Nevis	0.3793
Bahrain-Mobile	0.1835	Jamaica-Mobile	0.3649	St-Lucia	0.3675
Bangladesh	0.0628	Japan	0.0459	St-Vincent-Grenadines	0.1910
Bangladesh-Mobile	0.1015	Japan-Mobile	0.1310	St-Vincent-Grenadines-Mobile	0.3326
Barbados	0.2512	Jordan	0.2948	Sudan	0.2584
Belarus	0.4284	Jordan-Mobile	0.1956	Suriname	0.2724
Belarus-Mobile	0.4683	Kazakhstan	0.0225	Suriname-Mobile	0.2888
Belgium	0.0310	Kenya	0.1956	Swaziland	0.3347
Belgium-Mobile	0.4754	Kenya-Mobile	0.2539	Sweden	0.0128
Belize	0.4152	Kiribati	0.9281	Sweden-Mobile	0.1377
Benin	0.3254	Kiribati-Mobile	0.9433	Switzerland	0.0302
Bermuda	0.0934	Kuwait	0.1553	Switzerland-Mobile	0.2904
Bhutan	0.2308	Kuwait-Mobile	0.1492	Syria	0.3101
Bolivia	0.1267	Kyrgyz-Republic	0.1873	Syria-Mobile	0.4163
Bolivia-Mobile	0.2035	Kyrgyz-Republic-Mobile	0.1459	Taiwan	0.0377
Bosnia-And-Herzegovina	0.2131	Laos	0.0654	Taiwan-Mobile	0.1099
Bosnia-And-Herzegovina-Mobile	0.3860	Latvia	0.1120	Tajikistan	0.2276
Botswana	0.1398	Latvia-Mobile	0.2483	Tajikistan-Mobile	0.2033
Botswana-Mobile	0.4254	Lebanon	0.1441	Tanzania	0.3580
Brazil	0.0782	Lebanon-Mobile	0.3633	Tanzania-Mobile	0.3641
Brazil-Mobile	0.3248	Lesotho	0.3268	Thailand	0.0374
British-Virgin-Is	0.3208	Liberia	0.3097	Thailand-Mobile	0.0567
Brunei-Darussalam	0.0524	Libya	0.6296	Togoese-Republic	0.6196
Brunei-Darussalam-Mobile	0.1344	Liechtenstein	0.2736	Tokelau	1.7115
Bulgaria	0.0776	Lithuania	0.1372	Tokelau-Mobile	1.7318
Bulgaria-Mobile	0.5034	Lithuania-Mobile	0.1905	Tonga	0.5924
Burkina-Faso	0.4275	Luxembourg	0.0340	Tonga-Mobile	0.6054
Burundi	0.2187	Luxembourg-Mobile	0.1859	Trinidad-And-Tobago	0.0846
Burundi-Mobile	0.2507	Macau	0.0596	Trinidad-And-Tobago-Mobile	0.1600
Cambodia	0.1115	Macau-Mobile	0.0686	Tunisia	0.6024
Cambodia-Mobile	0.2178	Macedonia	0.2027	Tunisia-Mobile	0.5768
Cameroon	0.2987	Macedonia-Mobile	0.6022	Turkey	0.0452
Cameroon-Mobile	0.3334	Madagascar	1.2934	Turkey-Mobile	0.0863
Canada	0.0161	Madagascar-Mobile	0.7198	Turkmenistan	0.2436
Cape-Verde	0.4176	Malawi	0.1856	Turkmenistan-Mobile	0.2707
Cayman-Islands	0.2243	Malawi-Mobile	0.1475	Turks-Caicos	0.3489
Central-African-Republic	0.5656	Malaysia	0.0259	Tuvalu	0.9054
Chad	0.3110	Malaysia-Mobile	0.0465	Tuvalu-Mobile	0.9054
Chad-Mobile	0.3900	Maldives	0.7825	Uganda	0.1873
Chile	0.4603	Maldives-Mobile	1.0580	Uganda-Mobile	0.1824
Chile-Mobile	0.1996	Mali	0.4225	Ukraine	0.1731
China	0.0193	Malta	0.1530	Ukraine-Mobile	0.2249
China-Mobile	0.0217	Malta-Mobile	0.3706	United-Arab-Emirates	0.3255
Colombia	0.0670	Marshall-Islands	0.4521	United-Arab-Emirates-Mobile	0.3028
Colombia-Mobile	0.1108	Martinique	0.3321	United-Kingdom	0.0645
Congo	0.5748	Martinique-Mobile	0.4729	United-Kingdom-Mobile	0.1649
Congo-Mobile	0.4702	Mauritania	0.6387	Uruguay	0.0627

N

N

**SECTION 4 – RATES CONT'D**

Country	Rate \$/min	Country	Rate \$/min	Country	Rate \$/min
Cook-Islands	1.0947	Mauritius	0.2315	Uruguay-Mobile	0.2618
Cook-Islands-Mobile	1.2268	Mayotte-And-Comoros	0.5819	Us-Virgin-Is	0.0260
Costa-Rica	0.0632	Mayotte-And-Comoros-Mobile	1.2150	Uzbekistan	0.1093
Costa-Rica-Mobile	0.0987	Mexico	0.0650	Vanuatu	1.1969
Croatia	0.0570	Mexico-Mobile	0.2363	Vanuatu-Mobile	0.8070
Croatia-Mobile	0.2310	Micronesia	0.3875	Vatican	0.1796
Cuba	2.0313	Moldova	0.2032	Venezuela	0.0424
Cyprus	0.0292	Moldova-Mobile	0.2788	Venezuela-Mobile	0.1083
Cyprus-Mobile	0.0899	Monaco	0.0886	Vietnam	0.1124
Czech-Republic	0.1771	Monaco-Mobile	0.3793	Vietnam-Mobile	0.2153
Czech-Republic-Mobile	0.4340	Mongolia	0.0948	Wallis-And-Futuna	1.3289
Denmark	0.0230	Montserrat	0.3097	Yemen	0.2867
Denmark-Mobile	0.3339	Morocco	0.2187	Yugoslavia	0.1320
Diego-Garcia	1.8766	Morocco-Mobile	0.4332	Yugoslavia-Mobile	0.5152
Djibouti	0.5452	Mozambique	0.1614	Zambia	0.1056
Djibouti-Mobile	0.6531	Mozambique-Mobile	0.1800	Zambia-Mobile	0.1854
Dominica	0.3462	Myanmar	0.4292	Zimbabwe	0.2289
Dominican-Republic	0.1848	N-Mariana-Saipan	0.0684	Zimbabwe-Mobile	0.5992
East-Timor	2.5772	Namibia	0.2079		
Ecuador	0.1995	Nauru	1.6008		
Ecuador-Mobile	0.3660	Nauru-Mobile	5.4216		
Egypt	0.1558	Nepal	0.1637		
Egypt-Mobile	0.1133	Netherlands	0.0232		
El-Salvador	0.2324	Netherlands-Antilles	0.1640		
El-Salvador-Mobile	0.2094	Netherlands-Antilles-Mobile	0.2523		
Equatorial-Guinea	0.3648	Netherlands-Mobile	0.2493		
Eritrea	0.3734	New-Caledonia	0.3690		
Estonia	0.0513	New-Zealand	0.2797		
Estonia-Mobile	0.1487	New-Zealand-Mobile	0.2875		
Ethiopia	0.5848	Nicaragua	0.2571		
Ethiopia-Mobile	0.5241	Nicaragua-Mobile	0.3763		
Falkland-Islands	1.2910	Niger	0.3270		
Faroe-Islands	0.2417	Niger-Mobile	0.3659		
Fiji	0.4816	Nigeria	0.1243		
Fiji-Mobile	0.3849	Nigeria-Mobile	0.1231		
Finland	0.1307	Niue	1.1729		
Finland-Mobile	0.1580	Niue-Mobile	1.1182		
France	0.0234	North-Korea	1.9697		
France-Mobile	0.5057	Norway	0.0248		
French-Guiana	0.4703	Norway-Mobile	0.2776		
French-Polynesia	0.3326	Oman	0.2458		
Gabonese-Republic	0.6108	Oman-Mobile	0.4302		
Gabonese-Republic-Mobile	0.5664	Pakistan	0.1326		
Gambia	0.6785	Pakistan-Mobile	0.1179		
Georgia	0.0454	Palau	0.5108		
Georgia-Mobile	0.1470	Palestine	0.3084		
Germany	0.0270	Palestine-Mobile	0.3448		
Germany-Mobile	0.3931	Panama	0.0496		
Ghana	0.3384	Panama-Mobile	0.1710		
Ghana-Mobile	0.3440	Papua-New-Guinea	0.9536		
Gibraltar	0.0761	Papua-New-Guinea-Mobile	1.4201		
Gibraltar-Mobile	0.3787	Paraguay	0.0856		

N

N

N

**SECTION 4 – RATES CONT'D**

Country	Rate \$/min	Country	Rate \$/min	Country	Rate \$/min
Global-Mobile-Satellite-System	11.0726	Paraguay-Mobile	0.2096		
Greece	0.0286	Peru	0.0528		
Greece-Mobile	0.1296	Peru-Mobile	0.2260		
Greenland	1.0120	Philippines	0.2340		
Greenland-Mobile	1.4787	Philippines-Mobile	0.2139		
Grenada	0.4001	Poland	0.0270		
Guadeloupe	0.2811	Poland-Mobile	0.2179		
Guam	0.0236	Portugal	0.0267		
Guatemala	0.1195	Portugal-Mobile	0.1988		
Guatemala-Mobile	0.2292	Puerto-Rico	0.0250		
Guinea	0.6846	Qatar	0.3352		
Guinea-Bissau	0.9002	Qatar-Mobile	0.3111		
Guinea-Bissau-Mobile	0.5321	Republic-Of-Congo	0.5670		
Guyana	0.3201	Reunion-Island	0.2469		
Guyana-Mobile	0.3142	Romania	0.1235		
Haiti	0.4448	Romania-Mobile	0.1606		
Haiti-Mobile	0.3782	Russian-Federation	0.0749		
Honduras	0.3158	Russian-Federation-Mobile	0.2212		
Honduras-Mobile	0.3003	Rwandese-Republic	0.1817		
Hong-Kong	0.0257	Saint-Helena	1.9660		
Hong-Kong-Mobile	0.0172	Saint-Pierre-And-Miquelon	0.4595		
Hungary	0.0328	Samoa	0.6798		

**4.16 International Inbound Toll-Free Servic (ITFS) Charges**

These optional services are charged on a per number, per occurrence basis.

**Monthly Recurring Charges**

Description	\$ Min	\$ Max	Rating
ITFS/International Add-On Number monthly charge	\$ -	\$ 25.00	per number

**Non- Recurring Charges**

Description	\$ Min	\$ Max	Rating
ITFS/International Add-On Number activation	\$ -	\$ 25.00	per number

N

**SECTION 4 – RATES CONT'D**

N

**Usage Charges**

<b>COUNTRY - ITFS</b>	<b>\$/min</b>		
Antigua & Barbuda	0.29372	Netherlands	0.70700
Argentina	0.20835	New Zealand	0.38668
Aruba	0.29190	Nicaragua	0.44850
Australia	0.25144	Norway	0.14952
Austria	0.42042	Panama	0.33225
Bahamas	0.26642	Peru	0.32564
Bahrain	0.36150	Philippines	0.30730
Barbados	0.29792	Poland	0.08148
Belgium	0.46452	Portugal	0.10234
Bermuda	0.18060	Romania	0.33880
Bolivia	0.27440	Russia	0.07910
Brazil	0.18578	Singapore	0.10696
Cayman Islands	0.21588	Slovakia	0.28658
Chile	0.07560	South Africa	0.14020
China	0.34300	South Korea	0.11382
Colombia	0.32256	Spain	0.37534
Costa Rica	0.30212	St Kitts	0.30394
Denmark	0.37940	St. Lucia	0.30604
Dominica	0.28710	St. Vincent	0.27468
Dominican Republic	0.30898	Sweden	0.39914
El Savador	0.32955	Switzerland	0.06076
Finland	0.13440	Taiwan	0.11676
France	0.09548	Thailand	0.29806
Germany	0.36078	Trinidad & Tobago	0.25144
Greece	0.17668	Turkey	0.24750
Guatemala	0.30590	United Kingdom	0.10304
Guyana	0.38640	Uruguay	0.31584
Hong Kong	0.14840	Venezuela	0.29722
Hungary	0.11928		
Iceland	0.05474		
Indonesia	0.34678		
Ireland	0.80290		
Israel	0.14560		
Italy (San Marino & Vatican City)	0.60102		
Jamaica	0.32475		
Japan	0.45822		
Latvia	0.19600		
Luxembourg	0.07266		
Macau	0.30720		
Malaysia	0.32942		
Marshall Islands	0.33600		
Mexico	0.16688		
Monaco	0.09548		
Netherland Antilles	0.39578		

N

**SECTION 4 – RATES CONT'D**

N

**4.17 International Inbound Local Service Charges**

These optional services are charged on a per number, per occurrence basis.

**Monthly Recurring Charges**

Description	\$ Min	\$ Max	Rating
International Local Add-On Number monthly charge	\$ -	\$ 18.95	per number

**Non- Recurring Charges**

Description	\$ Min	\$ Max	Rating
International Local Add-On Number activation	\$ -	\$ 25.00	per number

**Usage Charges**

Description	\$ Min	\$ Max	Rating
International Inbound	\$ -	\$ 0.01	per minute

**4.18 Ancillary Service Charges**

These optional services may be added and are charged on a per number, per occurrence basis.

**Monthly Recurring Charges**

Description	Min Rate	Max Rate	Rating
Directory listing monthly charge	\$0	\$8.00	per number

**Non- Recurring Charges**

Description	Min Rate	Max Rate	Rating
Directory listing setup charge	\$0	\$15.00	per number
LNP Charge/ Number Port Charge	\$0	\$25.00	per number
Resporg/TF Number Port Charge	\$0	\$25.00	per number
Vanity activation charge	\$0	\$15.00	per number

**4.19 Surcharges****Surcharges**

These fees are added for regulatory and industry standards compliance.

**Monthly Recurring Charges**

Description	Min Rate	Max Rate	Rating
Regulatory Compliance Fee	\$0	\$3.350	per line or IS account
Emergency Services Surcharge	\$0	\$1.000	per line or IS account
Interexchange Carrier Charge	\$0	\$1.000	per line or IS account

N

**SECTION 4 – RATES CONT'D****T 4.20 Universal Service Fund Assessment & Presubscribed Interexchange Carrier Charge**

The Customer will be assess a monthly federal Universal Service Fund Contribution charge and a Kansas Universal Service Fund charge on all telecommunications services, which in no event shall be less than the prevailing contribution percentage rate charged the Company on intrastate traffic by the Universal Service Administrative Company (or any successor) or any state agency or its administrator. A Presubscribed Interexchange Carrier Charge (“PICC”) applies to all customer bills at the prevailing rate as applicable.

**5.2 Temporary Promotional Programs**

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring charges to introduce present or potential Customers to a service not previously received by the Customers. All such rates will be submitted to the Department for approval.

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